

**BTC Group**

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**Reservation:**

***Please use the separate booking form***

**The Netherlands, September 1, 2018**

GFFC and BTC Group join hands in making your visit to GFFC 2019 in Bangkok hassle free. GFFC 2019 takes place in Bangkok, March 11-13, 2019.

For your hotel reservations, please see below the selected GFFC hotel.

We have selected the **Shangri-La Hotel** as the **GFFC Home Hotel**.

***Please be aware that to compare the below hotel rates with the internet prices, our rates:***

- ***Include all actual taxes***
- ***Include your breakfast***
- ***Include free Wi-Fi internet***

The Thai Government may change or add new taxes. In case this happens, we have to add these costs.

<b>GFFC 2019 home hotel 5 star  </b>					
<b>Name of hotel</b>	<b>Walking time to BTS station</b>	<b>Cost per night per room (DeLuxe room, other options available)</b>	<b>Daily breakfast</b>	<b>Taxes</b>	<b>Internet</b>
<b>Shangri-La (5 star)</b>	10 minutes via hotel side entrance	THB 6.600 single 7(about* €165/ US\$200).	1 x Included Extra breakfast THB500	Included, see above	Included



Located along the Chao Phraya River, Shangri-La Hotel Bangkok features a 10,000-sqm Fitness Center and the multi-awarded CHI, The Spa at Shangri-La. Among its 10 dining options is an award-winning restaurant.

Shangri-La Bangkok also has a spa pool, sauna and steam room. Other facilities include a shopping arcade and a business center. Offering city or river views, rooms at the Shangri-La feature Thai décor with silk and wood furnishings.

Each room is equipped with a flat-screen satellite TV, a safety deposit box, and a mini-bar. Besides the DeLuxe room (36sqm), we can also offer at extra costs River-View (36sqm), DeLuxe Balcony (42sqm), Horizon Club (36sqm), Executive (72sqm) and Executive River View rooms (72sqm). See for costings the booking form.

Authentic modern Italian dishes are served at Volti Ristorante & Bar where guests can enjoy its live music and at-home luxury atmosphere .

The Chocolate Boutique offers an indulgent range of sweets and hot drinks.

Located in Silom, Shangri-La Hotel Bangkok is adjacent to Saphan Taksin BTS Skytrain Station. Driving from Suvarnabhumi International Airport takes around 40 minutes.

**Hospitality BOOKING FORM (1 from 3)**

*\*Please be aware that:*

- *the prices in € and US\$ are estimated at the time of making up this document*
- *any change in government fees or taxes will be reflected in the final invoice*
- *official hotel check-in time is 14:00hrs, check out time is 12:00hrs.*
- *BTC Group attached terms and conditions apply*

**ATTENTION:**

- FOR TRIPS TO AND FROM SEVERAL COUNTRIES YOU MIGHT NEED A VISA (*please check your local Visa Agency*)
- YOUR PASSPORT SHOULD BE VALID FOR **ANOTHER 6 MONTHS AFTER DEPARTURE** FROM BANGKOK
- CHECK YOUR VACCINATIONS IN TIME!!

**Note:**

- Room rates are including actual tax and service charge
- Rates quoted will be **charged in Euro** and have to be paid **in advance** to BTC Group, **NOT** to the hotel
- 3% credit card / bank costs will apply for invoices outside the Eurozone. This charge will not be refunded in case of a cancellation of the room(s)

**Terms and Conditions**

**Payment Policy**

- **Room reservations are confirmed with a one night deposit from September 1, 2018 onwards, cancelable till December 24, 2018.**
- Full deposit is required on or before January 15, 2019
- In the event that your travel dates change after submitting this form, please notify BTC Group immediately.
- Reservations are subject to room availability

**Cancellation Policy**

- Any cancellation made after **January 15, 2019** will be fully charged. However, in all situations we will discuss with the hotel the options for the cancellations to reduce your cancellation costs as much as possible.

**Terms and conditions for BTC Group**

**Article 1 – Relevance**

1. This general travel- and bookings conditions (hereafter referred to as: the booking conditions), are applicable to travel and/or travel arrangements which are organized by BTC Group (hereafter referred to as: BTC), located in Doorn, the Netherlands.
2. In addition to these Booking Conditions shall also apply to the terms as stated in the project for a travel issued publications (leaflets, brochures, advertisements, written offer, etc.)
3. In case of conflict between these travel conditions and the conditions under paragraph 2, then the conditions listed in an issued publication shall prevail to the conditions listed in a publication issued of a travel project.

**Article 2 - Establishment travel agreement**

1. The travel agreement between BTC and a client is concluded at the moment BTC respond to a written or oral contract to the client with a written note /confirmation of the booking.
2. The contents of the travel contract is determined by the BTC published travel program and / or by another of BTC publication(s) - a thing referred to as: the travel program. For each desired deviation or addition a written confirmation required by BTC.

**Article 3 – Payment**

1. Payment of the invoice must be done within the time limits specified on the invoice / confirmation.
2. In case of late payment by the client, BTC reserves the right to cancel the booked trip, where cancellation costs calculated. Articles 7 and 11 apply here.

**Article 4 – Travel fee, travel duration and travel program**

1. The published rates are per person. This travel fee only includes the services and facilities which are listed in the travel program.
2. The published price is based on prices, exchange rates and taxes as they were known by BTC at the date of printing, offering or publishing of the travel program. BTC reserves the right in case of changes in prices, exchange rates or taxes, to amend the travel fee. If this change is an increase in the travel fee of more than 15%, then the client has the right to cancel the trip to claim a refund of previously paid fare(s). Said cancellation must however be made in writing before the trip begins or, if earlier, within five days after BTC communicates the increased price to the client.
3. If the duration of the program is specified in days, the days of departure and arrival count as whole days.
4. Obvious mistakes and errors in the travel program do not bind BTC.

**Article 5 – Documents**

1. Upon departure and during the trip, the passenger must be in the possession of the necessary documents, including a valid passport and any required visas, vaccination certificates and vaccinations.
2. If the traveler cannot fully experience the trip because of lack of documents, this and all associated consequences and costs are for his account and/or for the account of the client.

**Article 6 – Travel documents**

1. By rule, the required travel documents will be in the possession of the client one week prior to the departure date, provided that the full payment is received by BTC. BTC accepts no responsibility for photos, brochures and other information provided and/or published by third parties..
2. Costs resulting from loss and/or theft of travel documents (flight tickets etc.) are for the account of the traveler. Article 9, paragraph 4 shall also apply.

**Article 7 - Changes and cancellation by the client**

1. Until two days before departure, the client may request changes in the travel agreement, including replacement of a notified traveler. BTC will apply these changes as far as possible under the obligation of the client to pay administrative costs to which the change applies with a minimum of € 25, - per change.
2. If a travel agreement is canceled by the client for any traveler, besides the invoiced fees, the following amounts are due (unless otherwise stated in the event brochure/information):
  - Cancellation between 6 weeks and 4 weeks before departure: 50% of the fare
  - Cancellation within 4 weeks before departure: 100% of the fare
3. A cancellation must be in writing. The date of cancellation shall be the date of received by BTC.

**Article 8 - Changes and cancellation by BTC**

1. BTC reserves the right to make changes in transport which, among other things, may involve the change of the place of departure (within reasonable limits), of another type of the same Chinans of transport and of another carrier, all this without an increase of the fare.
2. BTC reserves the right to change the hotel accommodation, without increasing the price, provided that a minimum equivalent accommodation is offered to the passenger.
3. BTC reserves the right to cancel the trip due to an insufficient participation, the minimum number of participants is not reached. Notification of this will always be at least 7 days before the date of departure. The entire sum will be refunded to the client by BTC.
4. If due to force majeure, including strikes, weather conditions, lack of transport, etc., a journey cannot be performed, BTC requires itself to fully repay all or part of the fare fee, excluding costs made for administrative costs to a minimum of € 25, - per passenger. However, conditions of 3<sup>rd</sup> parties such as hotels, airlines, etc. will prevail the BTC conditions.

**Article 9 - Liability of BTC**

1. If the tour does not meet the expectations, BTC is liable for the resulting damage occurred, subject to the provisions of the following paragraphs.
2. The implementation of the agreement in the travel services provided by third parties is partly to assess to the habits and customs of the country and the place where these services are provided and weigh to the amount of the fare.
3. BTC is not liable for the damage referred to in the first paragraph, to the extent that this is not its fault, nor under the Dutch law or in the traffic of the Netherlands generally accepted views.
4. The liability for damages, for which the usual travel and cancellation insurance give coverage, and for damages which client, the traveler, may suffer in connection with the exercise of a trade or profession, is excluded.

**Article 10 - Obligations and liability of the traveler**

1. The traveler is obliged to comply with all instructions of BTC to facilitate the proper execution of the trip and is liable for damage caused by its unlawful conduct, judging by the standard of conduct of a proper passenger. Each traveler must adhere to the times given in the travel program and the instructions of the guides.

**Hospitality BOOKING FORM (3 from 3)**